

## Healthcare2U's DPCplus Acknowledgments:

- I understand there are no walk-ins allowed. Unlimited services (including Virtual DPC/telehealth) must be accessed through Healthcare2U's Central Scheduling Department (CSD). In-office appointments are only available within business hours (Monday through Friday, 7 AM to 6 PM CST). The CSD may direct the member to another level of care if appropriate, depending on the member's condition and utilization of services
- I understand that Healthcare2U's DPCplus is a healthcare membership and is not health insurance.
- I understand the well-woman pap smear pathology interpretation is not included in the annual physical provided by the DPCplus membership.
- Telehealth services are provided through MeMD, a third-party provider. When medically necessary, MeMD's providers can submit a prescription electronically for purchase and pick-up at your local participating pharmacy; however, MeMD providers cannot prescribe elective medications, narcotic pain relievers, or controlled substances. MeMD's providers are each licensed by the appropriate licensing board for the state in which they are providing services, and all have prescriptive authority for each of the states in which they are licensed. MeMD provides access to online medical consultations with physicians, nurse practitioners, and physician assistants who can write prescriptions when medically necessary and permitted by state law. MeMD is not an online pharmacy, and medications cannot be purchased or dispensed from MeMD directly. MeMD is not a replacement for your primary care physician or annual doctor's office visit. Subject to state regulations, MeMD is available nationwide with providers licensed to practice in your state who use video and/or audio technology.
- I understand that dependents under the age of two and over the age of 64 are not eligible for the DPCplus membership.
- I understand that there are in-office visit fees associated with my DPCplus membership: \$0 for Virtual DPC consultations, \$10 per in-office physician visit, and \$25 per urgent care visit.
- **I understand this membership does not cover emergency services.** The Membership Services are not a substitute for calling 911 in the event of a life-threatening emergency. Member acknowledges that, in the event of an emergency, Members should first call 911